FY17 Annual Report

LEOMINSTER PUBLIC LIBRARY

MISSION

SERVICE HIGHLIGHTS

WWW.LEOMINSTERLIBRARY.ORG

The Leominster Public Library serves as a gateway providing free and equal access to materials, information and technology. The Library delivers programs, services and resources to enhance the quality of life for the community.

VISION

- The Leominster Public Library will be a welcoming place that reflects the diverse needs of the community.
- The Leominster Public Library will be a place that inspires innovation and creativity, supports lifelong learning, and fosters civic engagement.
- The Leominster Public Library will bring people together to explore and share ideas.

BOARD OF TRUSTEES

Mark Bodanza Chairperson Term Expires: 4-15-18

Susan Chalifoux Zephir Vice-Chairperson Term Expires: 4-15-20

> Lawrence Nfor Secretary

Term Expires: 4-15-18

Carrie Noseworthy Term Expires: 4-15-19

Carol Millette
Term Expires: 4-15-19

Eladia Romero Term Expires: 4-15-20 To the Honorable Mayor and Members of the City Council:

I herewith submit the Annual Report of the Leominster Public Library for the fiscal year July 1, 2016 to June 30, 2017:

- Offered 3,223 hours of service
- Loaned 307,460 books, audio-books, e-books, DVDs, compact discs, downloadable audio and video, museum passes and discovery kits
- Answered 35,879 information/ reference questions in-person, by telephone, and via the Internet
- Presented 543 programs attended by 18,237 patrons of all ages
- Processed 28,766 network transfers & interlibrary loans for Leominster Library patrons
- Provided 37,076 sessions of public computer use
- Provided full library service to 24,279 registered Leominster residents
- Utilized 2,656 hours of volunteer assistance
- Added **9,885** new items to the library's collection
- Provided library meeting and group study room space **4,150** times for community groups, non-profit organizations, and individuals
- Registered 660 Friends of the Leominster Library members



The Akwaaba West African Drumming Ensemble.

This performance was one of three multi-cultural intergenerational programs presented by the library through a generous donation from Digital Federal Credit Union. The other programs presented as part of this series were Joy of Samba (Brazilian Drumming) and the Angkor Dance Troupe performing traditional Cambodian Dance.

Love the library. Have spent many hours there and have been to many programs with my daughter. What a privilege to have a place like this in town. And the staff is wonderful."

Michele Duncan (Posted on Facebook 7/1/17)

MUNICIPAL BUDGET AND STAFFING

Fiscal Year	Staffing	Adopted Budget	Percentage Increase
F.Y. 2017	19.5 FTE	\$1,416,092	6.4%
F.Y. 2016	19 FTE	\$1,330,782	<1%
F.Y. 2015	19.5 FTE	\$1,344,467	4.2%
F.Y. 2014	20 FTE	\$1,290,568	5.6%

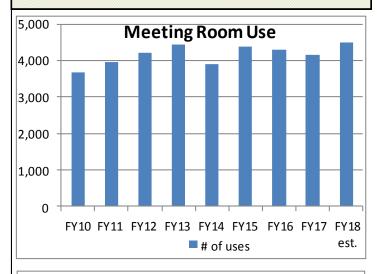


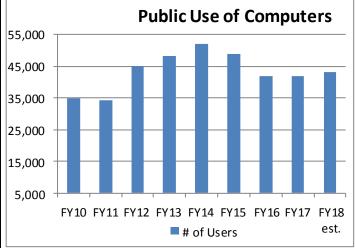
NOTEWORTHY

- At the January 9th Board of Trustees meeting, Susan Shelton, Library Director since 1983, announced her intention to retire at the end of the fiscal year.
- In December, the library community mourned the passing of Chairman of the Board of Trustees Gilbert Tremblay, who served as a library trustee for 32 years.
- The library, with significant community input, completed a new Strategic Plan for FY19—FY23. The strategic initiatives include: Diversity & Inclusion; Innovation & Creativity, Learning Opportunities; Library Awareness & Advocacy; Community Connections and Engagement; and Sustainability & Growth.
- The library, working with Digital Commonwealth, digitized the contents of the City's 1915 time capsule. The items in this time capsule can now be viewed by the public online.
- Staff from the Children's Room and Young Adult Center collaborated with middle school librarians and teachers from the high school to develop new student summer reading lists.
- The library was awarded a \$1,200 grant from the National Endowment for the Humanities for World War I and America programming.
- The library received a \$5,000 donation from Digital Federal Credit Union to support our organization's efforts in providing programs that will make a difference. This is the 4th consecutive year that DCU has made a significant donation to the library.
- The Children's Room successfully solicited donations from the following: \$1,650 from Rollstone Bank & Trust for music programs and concerts; \$250 from Worker's Credit Union for an animal program; \$300 from Enterprise Bank for a robotics program and \$330 from the Boston Museum of Science for a science magic program.

"I love the Leominster Public Library.... friendly staff, great programs and very clean and welcoming!"

Julianne Richard (Posted on Facebook 4/12/17)







ScienceTellers: Tall Ships and Pirate Tales

This program was a thrilling action-packed adventure about a crew of quirky pirates marooned on a desert island. Through our the story, volunteers from the audience helped explore the incredible science behind clouds, flash paper, air pressure, explosions, and more!

FY17

Total Library Operating Income

Municipal \$1,416,092 State Aid \$ 63,402

Non-Recurring Income

Friends \$ 33,240
Grants \$ 1,473
Trust Funds \$ 12,000
Monetary Gifts \$ 21,199